

ESTABLISHMENT OF ONLINE GRIEVANCE REDRESSAL MECHANISM

M.B.A. & M.C.A.

St. Ann's College for Women is dedicated to offering a secure, just and peaceful environment for learning and working. In compliance with University Grants Commission guidelines, a Grievance Redressal Cell (GRC) was established at the institution to protect the human rights of students and to ensure a joyful, comfortable and secure atmosphere on the campus.

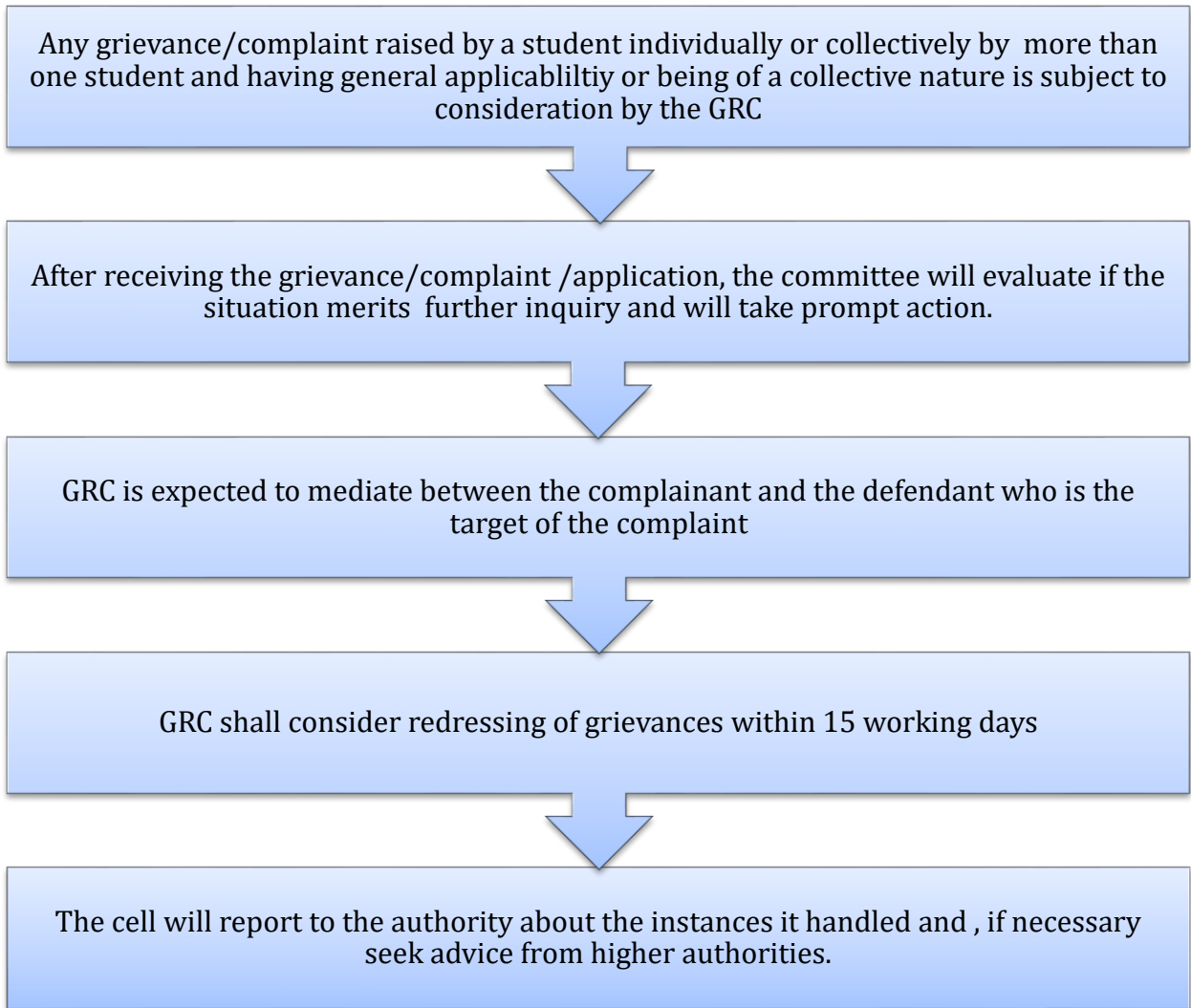
The cell actively seeks out, addresses and resolves any complaints concerning:

- Discrimination on the grounds of caste, colour or creed and physical disabilities
- Indisciplinary activities
- Sexual harassment and misconduct
- Complaints regarding classroom management, completion of syllabus, teaching methodology, fee and examination related issues.

Composition of the Grievance Redressal Committee

1. Dr. Sr. A. Vijaya Rani, Principal, Chairperson
2. Dr. A. Mary Francina, Director MBA, Dean Student Affairs
3. Ms. Sumaiya Abdul, President, SQAC, Student Representative
4. Ms. Naina Dugar, Social concern Secretary SQAC , Student Representative

Mechanism of the Grievance Redressal Committee



Students may file their grievances/Complaints regarding both academic and non-academic issues involving:

- Timely issuance of duplicate certificates, transfer certificates, conduct certificates and other documents linked to exams and scholarships.
- Fees and payment for various lab and library materials as well as other financial issues.
- Specific concerns regarding infrastructure facilities, canteen and maintenance of toilets.
- Any other problems that have an impact on the health of the staff and students are also taken into account.

Dr. Sr. A. Vijaya Rani